# FDA COMPLIANCE, GAMP5, GXP GUIDANCE

The FDA and similar regulatory agencies globally regulate biopharma digital health platforms and certain medical device software differently. Knowledge is the key to implementing the correct infrastructure and technology.

#### IT INFRASTRUCTURE

Hardware, software, cloud or onpremisSe networking.

### **CYBERSECURITY**

Protecting critical systems and assets against physical and cyber threats like hackers, and malicious code.

#### IT SECURITY

Identity and Access

Management (IAM)tools, device
and endpoint management,
policies and SOPs.

### Chief Information Officer Consulting Services



- Instituting email spoofing campaigns.
- IT Security training and policies.
- 30,000 ft technology, infrastructure, and budget review.
- Review of IT support needs and services.
- Evaluate and access the management of IT resources.
- IT Budget Analysis
- Development of IT team personnel
- Vendor negotiations
- IT Network infrastructure architecture
- Supplier management
- Information risk management (IRM)
- IT policies, strategies, and standards
- CyberSecurity
- Technology futures and budgets

### **Chief Information Officer**

What does an August eTech Chief Information Officer do? We come along side your company and help you navigate technology so that you can achieve your business goals efficiently. We will discuss and help you discern strategic goals, look at your current technology and work to keep your budget in line and at the forefront of each solution.

A CIO needs business skills as well as technical skills. Effective CIOs not only have the ability to dramatically re-engineer business processes, they also have the leadership skills required to convince others that change is necessary.

To figure out how IT can generate business value, CIOs must grasp and quickly respond to a number of market forces, including innovations in technology, vendor product offerings, disruptive technology and, increasingly, a customer base that expects to do business across physical and virtual channels.



### MSP Service Features and Benefits



Welcome to August eTech! For almost 20 years, our team has facilitated individual solutions and created strategic teams of highly qualified personnel to do one thing: make businesses work. August eTech clients are provided with customized hands-on personal service for their IT needs, and our work has and always will extend into advice and support for optimal performance.

VENDOR NEGOTIONATIONS

TECHNICAL SUPPORT

**OUTSOURCED HELPDESK** 

INFRASTRUCTURE ARCHIETECTURE

MANAGED SERVICE PROVIDER

DISASTER RECOVERY AND DATA PROTECTION

ZERO DOWNTIME

TURNKEY SOLUTIONS

CLOUD & ON-PREMISE SOLUTIONS

877.317.1077 WWW.AUGUSTETECH.COM

Established in August of 2001, August eTech was created to serve the void in IT consulting where small- to medium- sized organizations fall. We strive to be an affordable, freestanding IT department within companies that don't have the staff or budget for one. For the price of one in-house fulltime IT employee, you can have the team at August eTech behind you with data security experts, desktop techs, firewall techs, network engineers, and much more. August eTech services include desktop, server, network monitoring, and support. August eTech becomes more than a solution—we become your partner. Providing solutions before a problem even arises reinforces our commitment to be a full-fledged member of your team. Make no mistake: we operate with your best interest in mind, and we always will.

## ADDITIONAL SERVICES AVAILABLE

Email Security
Installation and Setup
Maintenance
Application Support
Hardware Support
Warranty Support
Virtualization



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